



Booking terms & conditions

Thank you very much for your trust. Please, send us any further information or additional need you may have regarding your project. Any suggestion or comment to improve our services is always welcomed.

Payment and reservation.

Booking:

- A 50% payment of the total quote is required to book the sessions. Without the 50% payment, there will be just a pre-booking. Estudio Uno will contact the artist if any other clients ask for the pre-booking dates.
- Cancellation policy:
 1. Full refund up to 1 month before arrival when booking dates are 3 or fewer days. When booking dates are more than 3 cancellation must be up to 45 days.
 2. 50% refund if you cancel from 29 to 15 days before booking dates.
 3. 25% refund if you cancel up to 7 days before booking dates.
 4. There will be no refund with less than 7-day cancellations

Formas de pago:

- The artist will pay the rest of the quote when she/he receives the recording material
- Modes of payment:
 - Bank transfer:
BancSabadell
IBAN: ES59 0081 5125 5700 0167 2372
 - Credit card
 - Check
 - Cash (when payment is less than 1000 €).

EU companies registered as intra-Community traders are exempted from VAT. Estudio Uno will ask for their intra-Community number. Spain has economic agreements with several countries benefiting from VAT exemption. Ask administracion@estudiouno.info if you are from any of these countries. You can revoke this consent at any time.

Terms:

Studio session ([Our spaces](#))

Sessions usually last 8 hours (with a few exceptions). Estudio Uno can do extra hours, with a fee for every hour over the booked session, as seen on the official rates and depending on the chosen rooms. For further info about official Estudio Uno's rates, please [click here](#).

If you already know you will need more than 8 hours, please, contact booking.

Special rates are available for Lockout sessions (a 12 hours recording session just for your project).

The recording session rates include **junior sound engineer or assistant**, except otherwise stated.

We share the **same microphones** with all the studios. Priorities of use depend on the booked control, that is: Control A needs are first than Control B needs, and so it happens with control C.

The mount and dismount time is part of the session time.

We have a pre-mount service. In order to carry out this service, it is necessary to contact to establish the technical needs.

Backups

Notice that recording backups sessions include also copy time.

Estudio Uno also has 2 more options to send tracks and sessions:

- **Courier service:** Hard disk shipping, home delivery for 10€.
- **Online service:** Free online shipping through our server (wetransfer).

Backline & Props ([Equipment](#))

The session rates include backline use, except grand pianos

Backline is available for props and video recording purposes.

Props like lamps and carpets have an extra cost of 2€ each. Please, contact booking for further information.

We have a **contingency and catastrophe insurance coverage** (robbery, fire, flood, etc.) for 50.000€ (backline and equipment). If your sound equipment is over this and you need a different kind of insurance, please, contact us for different coverage.

Grand pianos

Booking Terms

Estudio Uno has 2 grand pianos available.

- **Steinway&Sons D274** (2017) – Ref. 605417
- **Yamaha CF** (1968) – Ref. 650450

Steinway & Sons grand piano is played only and exclusively in Room R.

Yamaha CF grand piano is in Room A,

You can see the location of every one of our room [here](#).

Tune rate is **100€** + taxes.

Tuner: **David Izquierdo**

For both of our grand pianos tuning, it is mandatory to hire our tuners.

Steinway & Sons grand piano has an additional cost of 50€/hour + taxes.

For an 8 hours session, the rate is 300€ + taxes.

2022 have specific offers for this grand piano that you can check here.

Check out booking terms for offers (taxes not included).

Yamaha CF grand piano has not any additional cost

Use of grand pianos

The piano keyboard is locked with a key. Please, don't try to open it. Ask Estudio Uno staff to use the piano.

It is strictly prohibited to place any object, of any shape or weight, on the piano.

Please, request help from Estudio Uno staff if you wish to move the piano to another room or to remove the music rack/stand.

Ask Estudio Uno staff if you need to use any kind of playing technique different from the ordinary ones (plucking, scraping, etc.). It is absolutely forbidden to hit the piano board, the lid, or any other part of the piano to use it for percussion purposes.

Please, wash your hands before playing the piano.

Any piano damage caused by the client (included, but not only, dents, scratches, etc.) will be on his/her behalf

Extra services:

1. Catering and lunch

We have a restaurant for customers and staff on the second floor of our studios, with our own chefs.

Menus:

Daily menu (2 first courses to choose 1, 2 second courses to choose 1, dessert, coffee, water, and bread):
15€/Person (without taxes)

Vegan, vegetarian menus, as well as menus for special needs available under request.

We have a top special menu available with high quality meat from Sierra de Madrid. Don't hesitate to contact us for further information.

Wine, beer and another kind of beverages are available too.

It is very important to know how many people will have lunch to organize a high-quality service. So you will have a copy of the menu every day to choose your dishes before 12:30 pm.

Our meal service is an extra service for our clients, not a business, and we try to serve good quality and affordable menus. That's why we cannot accept any food or drink from outside, except for medical reasons. Anyway, please, feel free to contact us if you have any questions regarding meals.

2. Lodging:

Get a 20% discount at Hotel El Chiscón, the only one at Colmenar Viejo. You can check further info of the hotel here:

<http://granhostalelchiscon.com/tarifas>

3. Shuttle and transfers

We have several kinds of shuttle and transfer services.

1. Pick-up service at Colmenar Viejo train station.
2. Backline and people pick-up service.
3. Transfer from and to the airport.
4. Taxi, Uber or Cabify reservations.
5. Rent-a-car.

4. Luthier services.

We have our own luthier for guitars at the studio. Ask booking for rates and times.

5. **Recording production**

Recording production service is available, from timetables to organize sessions, rider options, and other special needs you may have.

6. **Event production**

Meet our production department for corporative events, recordings with live audience, special events, etc. They will help you out to optimize your time, organization and budget.

Uno Servicios Integrales de Música Y Producción S.L., with N.I.F. B87657854, located in C/Cobalto, 9, 28770, Colmenar Viejo, Madrid, Spain, guarantees to protect all personal data provided voluntarily and, in compliance with the Regulation (EU) 2016/679, this data will be used as communication channel for information, inquiries or requests by email. You can exercise your rights of access, cancellation, rectification, and opposition to your data, as well as revoke this consent at any time by writing to info@estudiouno.info.